

Tow Truck Business Plan

BUSINESS PLAN

Roadside Help, Anytime

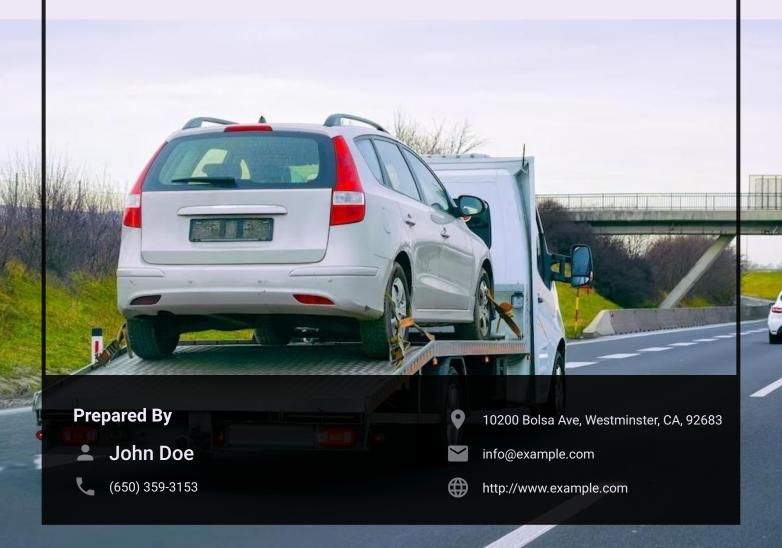


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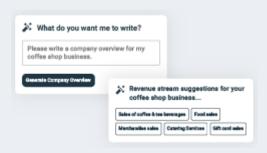
Business planning that's simpler and faster than you think

Creating a business plan using Upmetrics to start and grow a business is literally the easiest thing in the World. Simply read the instructions and fill in the blanks. It's as simple as that.



Upmetrics has everything you need to create a comprehensive business plan.





Al-powered Upmetrics Assistant

Al-powered insights to streamline your plan

Not sure where to start? Upmetrics' AI Assistant will automatically generate ideas for each section of your plan and offer improved versions of your writing, adjusting for tone, voice, and grammar or spelling errors.

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All the financials are calculated for you

Forget the complex formulas and clumsy spreadsheets — with automatic financials and drag-and-drop forecasting, you can finish your plan faster and be confident that your numbers are accurate.





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Join over 110K entrepreneurs who trust Upmetrics with Business Planning

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Executive Summary



An executive summary is the first section of the business plan intended to provide an overview of the whole business plan.

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→ Tow Truck Business Plan

Start your executive summary by briefly introducing your business to your readers.

This section may include the name of your tow truck business, its location when it was

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Start writing here..

Market opportunity



Summarize your market research, including market size, growth potential, and marketing trends. Highlight the opportunities in the market and how your business will fit in to fill the gap.

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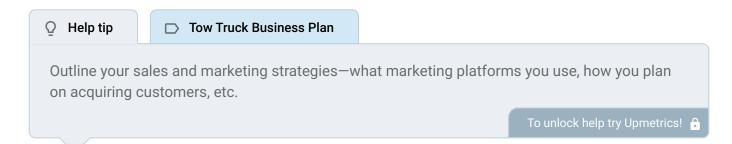
Services Offered



Highlight the towing services you offer your clients. The USPs and differentiators you offer are always a plus.

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Marketing & Sales Strategies

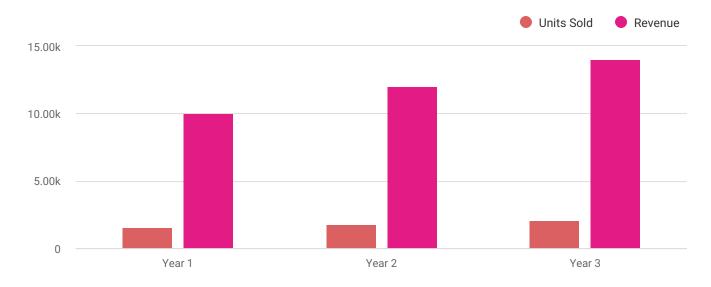


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Financial Highlights



Units Sold v/s Revenue



Financial Year	Units Sold	Revenue
Year 1	1,550	\$10,000
Year 2	1,800	\$12,000
Year 3	2,050	\$14,000



Write a call to action for your business plan.

Company Overview



Depending on what details of your business are essential, you'll need different elements in your business overview.

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Describe your business in this section by providing all the basic information:

Describe what kind of towing company you run and the name of it. For instance, here are some

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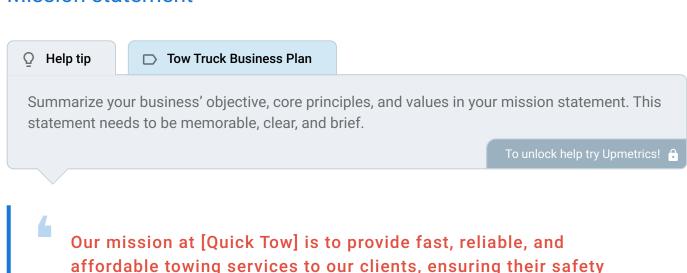
Ownership



List the founders or owners of your towing company. Describe what shares they own and their responsibilities for efficiently managing the business.

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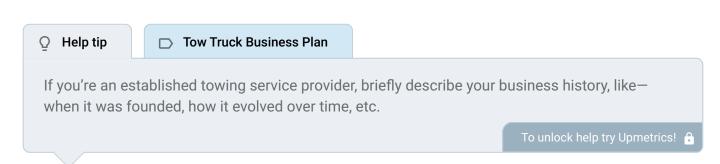
Mission statement

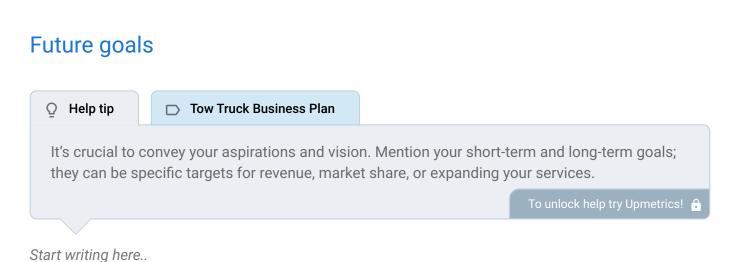


We strive to be the premier tow truck service provider in the [Westminster] area, upholding the highest standards of professionalism and integrity in everything we do.

Business history

and satisfaction.





Market Analysis



Market analysis provides a clear understanding of the market in which your printing business will run along with the target market, competitors, and growth opportunities.

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To write the introduction section of your market analysis, start by clearly identifying your primary target market.

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Target Market



Start this section by describing your target market. Define your ideal customer and explain what types of services they prefer. Creating a buyer persona will help you easily define your target market to your readers. To unlock help try Upmetrics! 🔒

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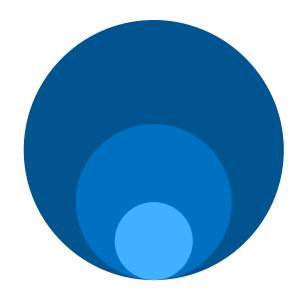
Market size and growth potential



Describe your market size and growth potential and whether you will target a niche or a much broader market.

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Market Size



Available Market

Total number of towing service requests annually in the region.

5M

Served Market

Total number of towing service requests annually that [Quick Tow] can realistically serve.

3M

Target Market

Number of towing service requests from commercial businesses and law enforcement agencies [Quick Tow



→ Tow Truck Business Plan

Identify and analyze your direct and indirect competitors. Identify their strengths and weaknesses, and describe what differentiates your towing services from them.

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Competitive analysis

AAA Towing

AAA is a well-established player in the towing industry, offering a range of services including towing, flat tire changes, and battery jump-starts.

Features

24/7 roadside assistance

Nationwide coverage

Additional services such as travel planning and insurance

Strengths

Strong brand recognition

Comprehensive service offerings beyond towing

Extensive network of service providers

Weaknesses

Higher pricing compared to smaller, local providers

Some customers report long wait times due to high demand

Pep Boys Towing

Part of the larger Pep Boys automotive retail and service chain, Pep Boys Towing provides towing and roadside assistance services.

Features

Towing services for cars, trucks, and motorcycles

Roadside assistance including tire changes, jump-starts, and fuel delivery

Online appointment scheduling

Strengths

National presence with locations in most major cities

Convenient online scheduling

Affiliation with a well-known automotive service brand

Weaknesses

Limited availability in rural areas Services may vary by location

U-Haul Towing

U-Haul is primarily known for its rental moving trucks, but they also offer towing services as part of their comprehensive moving solutions.

Features

Towing equipment rental including trailers, tow dollies, and auto transports

24/7 roadside assistance for customers renting their equipment

Moving supplies and storage solutions

Strengths

Extensive network of locations across North America

All-in-one solution for moving and towing needs

Well-known and trusted brand

Weaknesses

Towing services are mainly limited to customers renting their equipment

Some customers report issues with equipment availability and condition

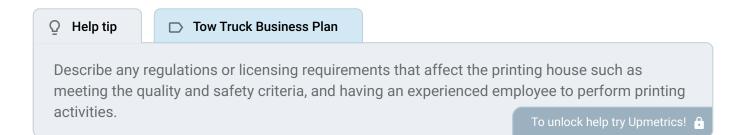
Market trends



Analyse emerging trends in the industry, such as technology disruptions, changes in customer behavior or preferences, etc. Explain how your business will cope with all the trends.

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Regulatory environment





Products and Services



The product and services section of a tow truck business plan should describe the specific services and products that will be offered to customers. To write this section should include the following:

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→ Tow Truck Business Plan

To craft the introduction for your "Products and Services" chapter, begin by positioning your business within its industry, emphasizing its unique strengths or value proposition.

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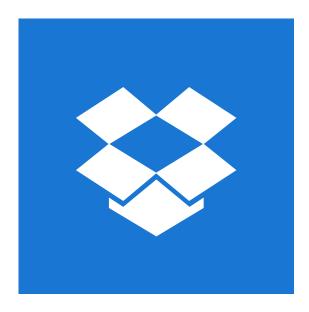


Mention the towing services your business will offer. This list may include services like,

Towing services

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Services



Light-Duty Towing

Price: [\$75] per tow within city limits

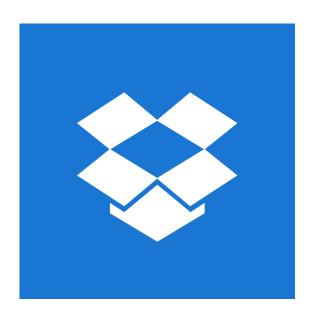
Towing services for light-duty vehicles such as cars, motorcycles, and small trailers.

Specifications

· Weight capacity: Up to 4,000 lbs

· Service range: City-wide

Availability: 24/7



Medium-Duty Towing

Price: [\$150] per tow within city limits

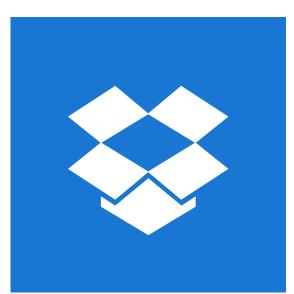
Towing services for medium-duty vehicles including small trucks, vans, and larger trailers.

Specifications

· Weight capacity: 4,000 lbs to 12,000 lbs

· Service range: City-wide

Availability: 24/7



Heavy-Duty Towing

Price: [\$250] per tow within city limits

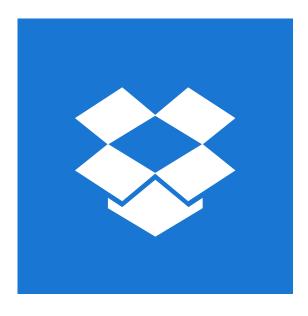
Towing services for heavy-duty vehicles such as buses, large trucks, and RVs.

Specifications

· Weight capacity: 12,000 lbs and above

 Service range: City-wide and intercity (additional charges may apply for intercity tows)

· Availability: 24/7



Roadside Assistance

Price: [\$50] per service call

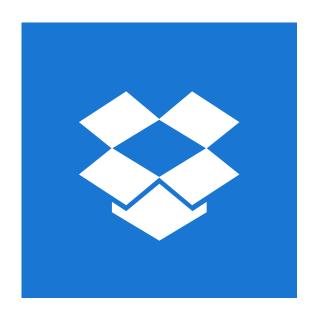
Assistance for common roadside issues like flat tires, dead batteries, and lockouts.

Specifications

• Service range: City-wide

Availability: 24/7

 Includes: Tire change, jump start, fuel delivery, lockout service



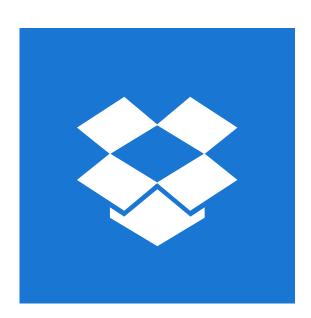
Vehicle Storage

Price: [\$30] per day

Secure storage facilities for vehicles of all sizes, available for both short-term and long-term durations.

Specifications

- · Security: 24/7 surveillance and gated facilities
- · Access: 24/7 access with prior notice
- · Size: Can accommodate vehicles of all sizes, including RVs and buses



Vehicle Transport

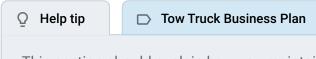
Price: Starts at [\$100] per transport within city limits

Safe and secure transport of vehicles from one location to another.

Specifications

- Service range: City-wide and intercity (additional charges may apply for intercity transports)
- Availability: Scheduled
- Includes: Door-to-door service, insurance coverage

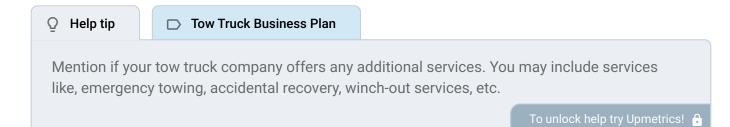
Quality Measures



This section should explain how you maintain quality standards and consistently provide the highest quality service.

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Additional Services



Sales And Marketing Strategies



Writing the sales and marketing strategies section means a list of strategies you will use to attract and retain your clients.

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To create an effective introduction for your "Sales and Marketing Strategies" chapter, start by setting the stage within your specific industry or market.

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Unique Selling Proposition (USP)



Define your business's USPs depending on the market you serve, the equipment you use, and the unique services you provide. Identifying USPs will help you plan your marketing strategies.

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Pricing Strategy



Describe your pricing strategy—how you plan to price your towing services and stay competitive in the local market. You can mention any discounts you plan on offering to attract new customers to your towing service.

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Discuss your marketing strategies to market your services. You may include some of these marketing strategies in your business plan-social media marketing, Google ads, brochures, email marketing, content marketing, and print marketing.

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Marketing strategies

Online



Social Media

Engaging content on platforms like [Facebook], [Instagram], and [LinkedIn] to build brand awareness and community engagement.



Email Marketing

Regular updates and promotions sent to our mailing list.



Content Marketing

Informative blogs and articles about car safety, maintenance tips, and the importance of reliable towing services.



Google Ads

Targeted ads to reach users actively searching for towing services in our region.

Offline



Brochures and Flyers

Distributed at strategic locations, such as [local garages], [car dealerships], and [community centersl.



Print Marketing

Local newspaper ads and magazine placements to reach a broader audience.

Outline the strategies you'll implement to maximize your sales. Your sales strategies may include direct sales calls and emails, partnering with other law enforcement agencies and businesses, offering referral programs, community involvement, etc.

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Sales strategies



Direct Sales Outreach

Calls and emails targeting businesses that regularly require towing services.



Partnerships

Collaborations with [local law enforcement agencies], [insurance companies], and [car repair shops] for referral business.



Referral Programs

Incentives for customers who refer our services to friends, family, or businesses.



Community Involvement

Participation in local events, sponsorship, and community initiatives to increase brand visibility.

Describe your customer retention strategies and how you plan to execute them.

For instance, you may include introducing loyalty programs and offering

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Customer retention



Loyalty Programs

Repeat customers can earn points with each service, redeemable for discounts or free services.



Feedback Loop

Actively seeking and acting upon feedback to continually improve our services.



Personalized Service

Recognizing and acknowledging regular customers, understanding their specific needs, and tailoring services accordingly.

Operations Plan



When writing the operations plan section, it's important to consider the various aspects of your business operations.

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→ Tow Truck Business Plan

To create an effective introduction for your "Operational Plan" chapter, start by emphasizing the pivotal role of efficient operations in the success of your business, underscoring how they directly impact the quality of services delivered.

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Start writing here..

Staffing & Training



Mention your towing business's staffing requirements, including the number of tow truck drivers, mechanics, dispatchers, and other employees needed. Include their qualifications, the training required, and the duties they will perform.

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Start writing here..

Operational Process



Tow Truck Business Plan

Outline the processes and procedures you will use to run your tow truck business. Your operational processes may include receiving service calls, towing vehicles, maintaining tow trucks, and ensuring safety and compliance.

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Equipment & Machinery



□ Help tip

Include the list of equipment and machinery required for a tow truck business, such as tow trucks, winches, safety equipment, tools and supplies, diagnostic equipment, etc.

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Management Team



The management team section provides an overview of the individuals responsible for running your business plan.

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→ Tow Truck Business Plan

To craft an introduction for your "Management Team" chapter, begin by emphasizing the crucial role of leadership in the success of any business.

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Key managers



Help tip

Introduce your management and key members of your team, and explain their roles and responsibilities.

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JOHN DOE

CEO - john.doe@example.com

As the founder and CEO of Quick Tow, John is responsible for overall strategic planning, business development, and operations.





His passion for the towing industry and commitment to excellent service are the driving forces behind the company's success.

- Education: John has a Bachelor's degree in Business Administration from the University of California, Los Angeles.
- Professional Background: With over 15 years of experience in the towing industry, John has a deep understanding of the market and the operational challenges involved in the towing business.









Jane oversees the daily operations of Quick Tow, ensuring everything runs smoothly and efficiently.

She is dedicated to optimizing processes to provide fast and reliable service to customers.

- Education: Bachelor's degree in Operations Management from the University of Southern California.
- Professional Background: With over 10 years of experience in operations,
 Jane has a proven track record of improving operational efficiency and customer satisfaction.





ALICE BROWN

Safety Manager - alice.brown@example.com

Alice is responsible for ensuring all safety protocols are strictly followed and that the team is well-equipped and trained to handle any situation safely.

- Education: Bachelor's degree in Safety Management from California State University, Fullerton.
- Professional Background: With over 8 years of experience in safety management in the towing industry, Alice is committed to creating a safe working environment and promoting a safety culture within the organization.





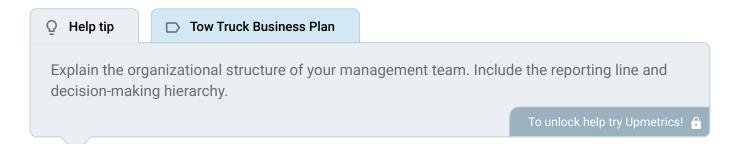
ROBERT BROWN

Marketing Manager - robert.brown@example.com

Robert is responsible for developing and implementing effective marketing strategies to promote Quick Tow's services and increase brand awareness.

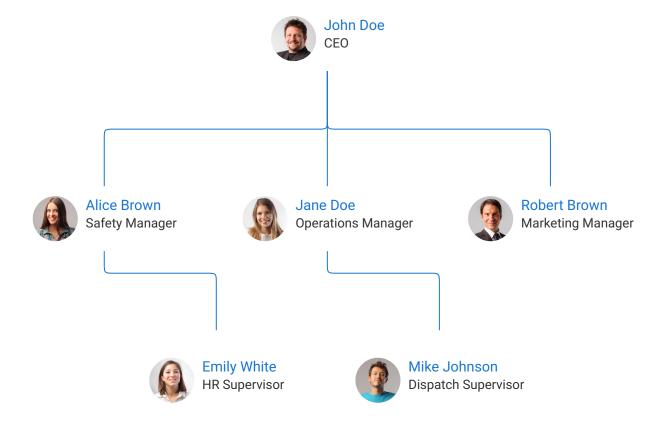
- Education: Bachelor's degree in Marketing from the University of California, Berkeley.
- Professional Background: With over 12 years of experience in marketing, Robert has a keen understanding of the towing market and knows how to effectively reach and engage the target audience.

Organizational structure

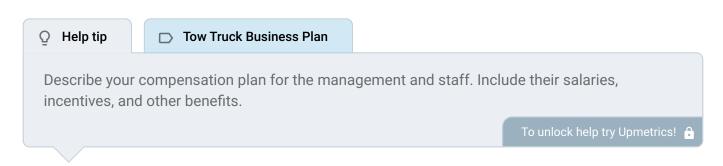


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Organization chart



Compensation plan



Mentioning advisors or consultants in your business plans adds credibility to your business idea.

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Advisors/consultants



MR. MICHAEL SMITH Legal consultant

Mr. Smith is a legal consultant with [X] years of experience. His expertise ensures that we are always compliant with industry regulations and legal requirements.



DR. EMILY JOHNSON Advisor

With over [X] years of experience in the towing industry, Dr. Johnson provides valuable insights and advice to help us navigate the industry's challenges and opportunities.

Financial Plan



When writing the financial plan section of a business plan, it's important to provide a comprehensive overview of your financial projections for the first few years of your business, You may provide the following:

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To create an effective introduction for your "Financial Plan" chapter, begin by stressing the critical role of a well-structured financial plan in the success of your venture.

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→ Tow Truck Business Plan

Describe details such as projected revenue, operational costs, and service costs in your projected profit and loss statement. Make sure to include your business's expected net profit or loss.

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Profit & loss statement

	2023-24	2024-25	2025-26	2026-27	2027-28
Revenue	\$0	\$0	\$0	\$0	\$0

	2023-24	2024-25	2025-26	2026-27	2027-28
Cost Of Sales	\$0	\$0	\$0	\$0	\$0
General Costs	\$0	\$0	\$0	\$0	\$0
Revenue Specific Costs	\$0	\$0	\$0	\$0	\$0
Personnel Costs (Direct Labor)	\$0	\$0	\$0	\$0	\$0
Gross Margin	\$0	\$0	\$0	\$0	\$0
Gross Margin (%)	0%	0%	0%	0%	0%
Operating Expense	\$0	\$0	\$0	\$0	\$0
Payroll Expense (Indirect Labor)	\$0	\$0	\$0	\$0	\$0
General Expense	\$0	\$0	\$0	\$0	\$0
Bad Debt	\$0	\$0	\$0	\$0	\$0
Amortization of Current Assets	\$0	\$0	\$0	\$0	\$0
EBITDA	\$0	\$0	\$0	\$0	\$0

2023-24	2024-25	2025-26	2026-27	2027-28
\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0
0%	0%	0%	0%	0%
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	2023-24	2024-25	2025-26	2026-27	2027-28
Retained Earning Closing	\$0	\$0	\$0	\$0	\$0

○ Help tip

The cash flow for the first few years of your operation should be estimated and described in this section.

This may include billing invoices, payment receipts, loan payments, and any other cash flow statements.

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Cash flow statement

	2023-24	2024-25	2025-26	2026-27	2027-28
Cash Received	\$0	\$0	\$0	\$0	\$0
Cash Paid	\$0	\$0	\$0	\$0	\$0
COS & General Expenses	\$0	\$0	\$0	\$0	\$0
Salary & Wages	\$0	\$0	\$0	\$0	\$0
Interest	\$0	\$0	\$0	\$0	\$0
Sales Tax	\$0	\$0	\$0	\$0	\$0
Income Tax	\$0	\$0	\$0	\$0	\$0

	2023-24	2024-25	2025-26	2026-27	2027-28
Net Cash From Operations	\$0	\$0	\$0	\$0	\$0
Assets Sell	\$0	\$0	\$0	\$0	\$0
Assets Purchase	\$0	\$0	\$0	\$0	\$0
Net Cash From Investments	\$0	\$0	\$0	\$0	\$0
Amount Received	\$0	\$0	\$0	\$0	\$0
Loan Received	\$0	\$0	\$0	\$0	\$0
Common Stock					
Preferred Stock	\$0	\$0	\$0	\$0	\$0
Owner's Contribution	\$0	\$0	\$0	\$0	\$0
Amount Paid	\$0	\$0	\$0	\$0	\$0
Loan Capital	\$0	\$0	\$0	\$0	\$0
Dividends & Distributions	\$0	\$0	\$0	\$0	\$0
Net Cash From Financing	\$0	\$0	\$0	\$0	\$0

2023-24	2024-25	2025-26	2026-27	2027-28
\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0
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Create a projected balance sheet documenting your tow truck business's assets, liabilities, and equity.

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Balance sheet

	2023-24	2024-25	2025-26	2026-27	2027-28
Assets	\$0	\$0	\$0	\$0	\$0
Current Assets	\$0	\$0	\$0	\$0	\$0

	2023-24	2024-25	2025-26	2026-27	2027-28
Cash	\$0	\$0	\$0	\$0	\$0
Accounts Receivable	\$0	\$0	\$0	\$0	\$0
Inventory	\$0	\$0	\$0	\$0	\$0
Other Current Assets	\$0	\$0	\$0	\$0	\$0
Long Term Assets	\$0	\$0	\$0	\$0	\$0
Gross Long Term Assets	\$0	\$0	\$0	\$0	\$0
Accumulated Depreciation	\$0	\$0	\$0	\$0	\$0
Liabilities & Equity	\$0	\$0	\$0	\$0	\$0
Liabilities	\$0	\$0	\$0	\$0	\$0
Current Liabilities	\$0	\$0	\$0	\$0	\$0
Accounts Payable	\$0	\$0	\$0	\$0	\$0
Income Tax Payable	\$0	\$0	\$0	\$0	\$0
Sales Tax Payable	\$0	\$0	\$0	\$0	\$0
Short Term Debt	\$0	\$0	\$0	\$0	\$0
Long Term Liabilities	\$0	\$0	\$0	\$0	\$0
Long Term Debt	\$0	\$0	\$0	\$0	\$0

	2023-24	2024-25	2025-26	2026-27	2027-28
Equity	\$0	\$0	\$0	\$0	\$0
Paid-in Capital	\$0	\$0	\$0	\$0	\$0
Common Stock	\$0	\$0	\$0	\$0	\$0
Preferred Stock	\$0	\$0	\$0	\$0	\$0
Owner's Contribution	\$0	\$0	\$0	\$0	\$0
Retained Earnings	\$0	\$0	\$0	\$0	\$0
Check	\$0	\$0	\$0	\$0	\$0



Determine and mention your business's break-even point—the point at which your business costs and revenue will be equal.

This exercise will help you understand how much revenue you need to generate to sustain or be profitable.

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Break-even Analysis

	2023-24	2024-25	2025-26	2026-27	2027-28
Starting Revenue	\$0	\$0	\$0	\$0	\$0

	2023-24	2024-25	2025-26	2026-27	2027-28
Net Revenue	\$0	\$0	\$0	\$0	\$0
Closing Revenue	\$0	\$0	\$0	\$0	\$0
Starting Expense	\$0	\$0	\$0	\$0	\$0
Net Expense	\$0	\$0	\$0	\$0	\$0
Closing Expense	\$0	\$0	\$0	\$0	\$0
Is Break Even?	0	0	0	0	0
Break Even Month	0	0	0	0	0
Days Required	0	0	0	0	0
Break Even Revenue	\$0	\$0	\$0	\$0	\$0

Break Even Units

Financing needs



Calculate costs associated with starting a tow truck business, and estimate your financing needs and how much capital you need to raise to operate your business.

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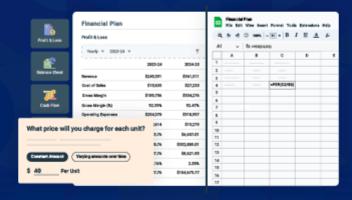
Start writing here..



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9.

Appendix



When writing the appendix section, you should include any additional information that supports the main content of your plan. This may include financial statements, market research data, legal do

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Creating a stunning and investment-ready plan requires no writing, graphic designing, or financial planning expertise.

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Mariia Yevlash

★ ★ ★ ★

Student, Sumy State University – Ukraine

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